

General terms and conditions

Terms of sale (winter)

The ski pass is a personal document that cannot be exchanged, transferred, replaced or modified. The subscription must be shown at the request of plant operators. The loss of the season ticket does not result in a replacement. Skiers must comply with the FIS rules. An incorrect behaviour and the unlawful use of the season ticket have the effect of immediate withdrawal and cancellation. Furthermore, the terms of the general transport of the Autonomous Province of Bolzano are applied. In case of bad weather, in summer, the cable car will be usable only every hour. By purchasing a travel document, the buyer agrees to be photographed.

Reductions

Discounted and free ski passes are only available on presentation of a photo ID showing the actual age. Please understand that our cashiers are not allowed to make exceptions. Closed groups of at least 20 people can claim the group discount (prices on request).

Reimbursements

In case of accident or illness, a refund can be granted. The calculation is based on the price of the already expired days of skiing. The remuneration is calculated at the cash desk by a computer. For the reimbursement, a medical certificate issued by a local doctor or the hospital must always be presented. For one day ski passes there is no refund. In case of business interruption, bad weather and blocking of slopes as well as in case of unforeseen departure there is no right to a refund.

Rescue service (winter)

The ski-slope safety and the rescue service monitors only the marked and opened slopes. The daily monitoring ends with the last runway control. We point out that in the case of first aid and evacuation of injured persons, a contribution of € 200.00 will be charged. For smaller services, which are made directly in the areas of the ski-slope safety and in their immediate environment, € 50,00 will be charged.

Terms of sale (summer)

The ticket is a personal ID card, non-transferable, non-exchangeable. Any abuse or exchange is followed by the withdrawal or cancellation of the ticket. The user Skies at his own risk. The use of this card requires knowledge of all terms and conditions of sale.